

PEI GENESIS- POWER Bensalem, PA USA SURVEY/ AUDIT



The following Standard Survey has been created instead of completing the large number of individual Quality surveys we receive from our customers. The use of this Standard Survey enables us to supply you with this detailed information in a timely and efficient manner.

PEI Genesis is the world leader in the value added assembly of electromechanical devices specializing in electrical connectors and power products. We offer value added services on many items with a cycle time running just over one (1) day since the year 2003. We are able to offer this world class service because of our commitment to quality, continuous improvement, training, assembly automation, a massive inventory, unwavering integrity and teamwork. All of these provide the employees of PEI Genesis the tools necessary to meet the demanding needs of our customers.

Our value added operations consist of assembly of those components supplied to us by our franchised suppliers. Our current quality program, certified to ISO9001-2008, details our quality system, our assembly inspections and specifications, record keeping, and packaging requirements to a variety of military specifications and industry standards. PEI Genesis is routinely audited by many of our customers. We welcome source inspection at PEI Genesis and currently accommodate some customers with frequent visits. Our quality processes conform to the following: UL, VDE, PSE, MIL-I-45208, MIL-C-45662, MIL-STD-105 and MIL-STD-790. All calibrations are traceable to NIST.

All PEI Genesis work instructions are maintained on our intranet system. This enables each of our employees to have the most current revision of any item at any time.

As always, any customer is welcome to contact the PEI Genesis Value Added Distribution facility with any quality concerns they may have.

Kind regards,

Taylan Yildirim taylan.yildirim@peigenesis.com Manager, Quality Assurance Power Products



Contact Sheet

Corporate Offices:

Address : 2180 Hornig Rd. Philadelphia, PA. 19116-4289 USA

Phone : +1-800-523-0727 Fax : +1-215-552-8022

Bensalem, PA USA Production Facility- Power Products*

Address : 651 Winks Lane Bensalem, PA. 19020 USA

Phone : +1-215-638-1645 Fax : +1-215-638-8360 * ISO 9001:2008 Certified and Registered

SALES OFFICES

LOCATION	PHONE	LOCATION	PHONE
Huntsville, AL	+1-256-690-5388	Phoenix, AZ	+1-480-456-9600
Chicago, IL	+1-847-577-8631	Costa Mesa, CA	+1-714-549-2320
Calgary, AB	+1-403-236-8676	Dallas, TX	+1-469-374-4940
Detroit, MI	+1-586-493-7777	Orlando, FL	+1-407-677-5717
Houston, TX	+1-281-922-1230	Indianapolis, IN	+1-317-328-7700
Baltimore, MD	+1-410-902-8888	Edina, MN	+1-612-643-5014
Salem, NH	+1-603-898-3444	Long Island, NY	+1-631-256-1747
Philadelphia, PA	+1-215-961-2840	San Jose, CA	+1-408-435-1750
Seattle, WA	+1-425-406-6040	Toronto, ON	+1-905-448-9562
Turkey	+90-212-255-7555	United Kingdom	+44-0238-0621-260
Germany	+49-(0)7181-48780	Italy	+39-02932-8501
France	+33(0)1-6094-8080	Denmark	+45-4320-5600



Fact Sheet

PEI Genesis is a: Corporation - Small Business

Electronic distributor in passive / electromechanical components with a specialty in connector assembly and value added power products.

Business started: 1946

Incorporated: 1949 State of Pennsylvania, USA

Taxpayer I.D.: 23-1327335 Duns #: 174714394 Cage Code: 2A589 NAICS: 334417

Bensalem, PA Value Added Manufacturing Facility

Number of Employees : Total - 24

Office and Management - 12 Production and Manufacturing-12

Union Affiliation: None

Products Offered: Please review our website and/or request a line card

Annual Sales: 10 million dollars

Facility: Building – 40,000 sq. ft.



Quality Capabilities

PPAP (*Production Part Approval Process*)

As a value added distributor, PEI Genesis is not the true manufacturer of the products acustomer may receive. As this is the case with most everything we assemble and distribute, we do not have the capability to produce certain levels of PPAP.

If a customer requires a Level of PPAP 1, 2, 3, or 5 it will be necessary that we request this information from the true manufacturer of the product. It is very important to note that there may be a fee or charge associated with this request.

PEI Genesis does have the capability of performing a Level 4 PPAP. That is, a part submission warrants indicating some dimensional and visual measurements.

FIRST ARTICLES (F.A.I.R.)

First article inspection reports may be completed by PEI Genesis on a limited basis. As we are a value added distributor there are some component specifications that are proprietary to the true manufacturer and we may not be authorized access to the component level drawings. In most cases, we are not permitted to forward copies of component drawings to our customers.

However, PEI Genesis can complete a FAIR based on a customer issued print. That is, limited dimensions and tolerances. If a more detailed FAIR is required we will have to request the FAIR from the true manufacturer and there may be a charge associated with the request.

AS9102 First Articles

These **cannot** be completed by PEI Genesis and there is a very costly charge from the true manufacturer for the completion of this requirement. If this is a requirement from a PEI Genesis customer it MUST be indicated on the purchase order and the customer must agree to pay all associated charges.



RoHS, REACH and WEEE

PEI GENESIS is currently receiving many requests for information under the European Legislation 1907/2006 Registration, Evaluation and Authorization of Chemicals ("REACH"). To enable this to be answered promptly and efficiently we have prepared the following statement:

PEI Genesis is aware of the implications of the "REACH" regulations and is actively working with its supply chain to determine the status of the substances it purchases. As you are aware, PEI Genesis is a value-added distributor and not a manufacturer. The articles you may procure are not chemicals. These articles are not intended to release any substance under normal and reasonably foreseeable conditions of use.

PEI Genesis is currently in the process of contacting its suppliers, the true manufacturers of the articles you may purchase, to determine who under the "REACH" regulations is responsible for registering substances it purchases and / or produces. This will be a time consuming process as the "Legal Entity" responsible for registering the substance may be a number of steps along the supply chain. The "candidate list" for REACH compliance has now been released. PEI Genesis is reviewing this list and we will forward any necessary information once the relevant data is available from the supply chain. As far as we know at present, however, our articles do not currently contain any substances above 0.1 mass-% per product that are included on the candidate list.

Source Inspection

PEI Genesis welcomes source inspection. In fact, we are regularly visited by several of our customers. We ask is that the source inspection visit is scheduled to ensure that the products, testing equipment, and personnel are available. Please be sure that you tell your salesperson that you require Source Inspection when you place your Purchase Order. Due to our extremely rapid cycle time we must make special arrangements to prevent your order from shipping in advance of your visit.

Facility Audits

PEI Genesis welcomes customer audits of our Bensalem, PA facility. Please contact the PEI Genesis Quality Manager with your request and dates will be scheduled. Please see *Appendix 1*.

Customer Visit Policy:

PEI Genesis currently performs internal audits at least once a year. The quarterly audits alternate between the PEI Genesis internal audit team and the our third party registrar, Perry Johnson. We will be happy to share the results of these audits upon your arrival at PEI Genesis.

*PEI Genesis is regularly audited and approved by DSCC. Results on file andcertification available upon request.



Appendix 1

When visiting PEI Genesis Power Plant in Bensalem, PA, please follow the following proposal in order to make your visit safe, efficient and effective.

- 1. *Fill out and email the "Customer Visit Request Form":* Please fill out and email the attached form to your PEI contact person. (*Appendix 2*)
- 2. *Schedule your visit with us*: This will ensure that appropriate PEI personnel are available and can assist you.
- 3. *Wear wrist bands and ESD Jackets:* All visitors to PEI must wear wrist band and ESD Jackets when on the shop floor. Your PEI representative will provide you with wrist band and ESD Jacket before entering the plant.
- 4. *Stay with your PEI representative*: Visitors to PEI's shop floor should always be accompanied by an appropriate PEI employee who is familiar with your visit's purpose and your needs.
- 5. **Request information and photographs**: Any information you need can be requested through your PEI representative. For customer confidentiality reasons, visitors are not allowed to take any picture unless approved by the management.
- 6. **Respect our job shop environment**: At any given time, our job shop is manufacturing multiple products for multiple customers. In order to maintain customer confidentiality for you and our other customers, we ask that you not inquire about products you may see that are not yours. Requests for this information will be respectfully denied.

Should there be valid, business-related reasons that this protocol be modified to meet your needs, we will work with you to accommodate your requests.

Thank you for your business and for your assistance making your visits to PEI Genesis-Power a vital and productive part of our business partnership.

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CUSTOMER VISIT REQUEST FORM				
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ORGANIZA	ΓΙΟΝ			
Company Name Company Addre	ss :			
Company Phone Company Fax No Company Web A	umber : Address :			
Customer Type: Manu Value Added Dist	ıfacturer/ Distribu	tor/		
Plant Size:	Warehouse Si	ze:	Manufacturing Floor Size:	
Number of Employees:		Number of Quality Assurance Employees:		
Requested Date for Main Purpose of th				

Areas to focus on during the visit:

Business and Company
Engineering and Design
Quality Assurance
Operations
EH&S
Other ()

Attendees

NAME	TITLE



Pride Excellence Integrity

to achieve the required quality?

(* included inspection and test equipment)

Χ 1.) Is there a documented "Quality Policy" that adequately On our website defines the organization and it's goals? "peigenesis.com" 2.) Are the quality policy documents available to all? Taylan Yildirim QAM 3.) Has a person been assigned responsibility for managing the quality system? 4.) Does this employee have adequate authority to ensure Х effective conduct of the quality system and any necessary problem resolution? 5.) Are there job descriptions that clearly define the Х authority and responsibility of all personnel? 6.) Are internal audits conducted? At least once a year 7.) Is there a documented management review of all final At least once a year inspection and test procedures to ensure adequacy and contract compliance? 8.) Are there a sufficient number of trained people assigned Х Rcvg (IQA), in process, test cell, final inspection to inspection and test activities? 9.) Do inspection and test personnel have a reporting Х structure that allow them to properly perform their assigned task? 10.) Is there a current quality manual available? 11.) Is the manual reviewed and approved by senior mgmt? 12.) Does the quality manual reference quality system procedures that provide specific work instructions and define responsibilities? 13.) Is the quality manual available to all personnel 14.) Is there a document providing for the identification, and acquisition of any controls, processes, equipment, fixtures, resources and skills that may be needed

2011 Standard Survey

Comments

Page 2 Comments Yes 15.) Is there a document providing the standards for Χ acceptability for all features and requirements? 16.) Is there a procedure that identifies the review of incoming Χ contracts and/or purchase orders to verify that all requirements are adequately defined and documented? Х 17.) Is there a defined method for resolving any differences between the contract or accepted order requirements? 18.) Is there an analysis performed to ensure the capability and capacity exist to meet the contract or accepted order requirements? 19.) Is there a documented procedure defining how a contract Х is amended or modified and it's terms transferred to each department and/or applicable party? 20.) Are records of contract review maintained for a specific Χ 7 year minimum period of time? 21.) Is there a documented procedure for the control of all documents and data relating to the product? 22.) Is there a procedure for obtaining and maintaining external Automatic follow up documents such as standards and drawings? system with suppliers 23.) Are there controls to ensure that all invalid documents Х standard, drawings, etc are removed from all points of use, or otherwise precluded from unintended use? 24.) Are there documented procedures ensuring that product purchased conforms to specified requirements? 25.) Are subcontractors evaluated? IQA and Eval program 26.) Are quality records of subcontractors created and maintained? 27.) Do purchasing documents contain data clearly describing the product ordered? 28.) Is there a documented procedure for the control of verification, storage, and maintenance of customer supplied product that is provided for incorporation into the supplies or for related activities?

Page 3 Comments Yes No 29.) Is there a procedure for recording and reporting to the Х customer when any customer supplied product is lost, damaged, or is found to be otherwise unsuitable for use? 30.) Have procedures been established for identifying the Χ product by suitable means from receipt and during all stages of production, delivery, and installation? 31.) Has there been an identification of and plan for the Х production, installation, and servicing processes that directly affect quality? 32.) Do process control procedures ensure the use of suitable production, installation, and servicing equipment, and a suitable work environment? Χ 33.) Do procedures call for monitoring and control of suitable process parameters and product characteristics? 34.) Do procedures stipulate suitable maintenance of equipment to ensure continuing capability? 35.) Are there documented procedures for inspection and test activities? X 36.) Is product released to production without inspection in Never permitted at PEI cases of urgent need? 37.) Is product held at in process inspection test points until it has been inspected and / or tested and accepted? 38.) Are records of inspection and testing maintained? 7 year minimum 39.) In inspection, measurement, and test equipment used in a manner that ensures that the measurement uncertainty is known and is consistent with measurement capability? 40.) Are test software and inspection tooling rechecked at prescribed intervals to ensure acceptability? 41.) Have all inspection, measuring, and test equipment that can affect product quality been identified and are those items calibrated and adjusted at prescribed

intervals or prior to each use?

Page 4 Comments Yes 42.) Is each item of test equipment, used for acceptance, Χ identified by a label, suitable indicator, or approved identification record to show the calibration status? 43.) When inspection, measurement, and test equipment is found to be out of calibration are there procedures for notifying the customer if previously shipped product has been evaluated using that equipment? 44.) Is the inspection and test status of product identified by suitable means, that indicate the conformance or the nonconformance of product with regard to inspections and test performed? 45.) Are there procedures to ensure that product that does not conform to specified requirements is prevented from unintended use or installation? 46.) Do the procedures for control of nonconforming product Χ provide for identification, documentation, evaluation, segregation, and disposition of nonconforming product? 47.) Is all reworked or repaired product reinspected per a All reworked / repaired customer specification or quality plan? product inspected 100% 48.) Is there a documented procedure of implementing corrective and preventive actions? 49.) Do corrective action procedures include the effective handling of customer complaints and reports of product nonconformance? 50.) Do corrective action procedures address both the short term and long term? 51.) Is there a procedure for the verification of corrective and preventive actions? 52.) Do preventive action procedures outline the steps needed to deal with any problems requiring preventative action? 53.) Is there a documented requirement for the submission of reports of corrective and preventative action to

management for review?

	Page 5			
54.) Have methods of handling product been developed prevent damage and / or deterioration?		es No		I/A Comments
55.) Are there designated storage areas to prevent dam of product pending use or delivery?	age	x		
56.) Are appropriate methods of preservation and segre of product applied ?	gation	x		
57.) Is the quality of the product protected after final inspand packaging ?	pection	x		
58.) Are there documented procedures for the identifical collections, indexing, access, filing, maintenal and disposition of quality records?		x] [
59.) Are quality records legible and stored in an area that prevents deterioration ?	at 2	x		
60.) Are internal quality audits conducted?)	x _		
61.) Are the personnel conducting the audits trained in auditing techniques and procedures ?		x] [
62.) Are the results of internal audits brought to the atter of personnel having responsibility for the area		x] [
63.) is there a documented procedure for identifying traineeds and providing for training of all personn	_	x		
64.) Has the need for statistical techniques been establi and implemented ?	shed	x		
65.) Is customer satisfaction monitored and considered evaluating the processes of the facility ?	when	x		
66.) Is continuous improvement monitored including the)	x		

This survey has been completed by Taylan Yildirim,

Quality Engineer/Manager for Power - 2011

If you have any questions, please contact the PEI Genesis Power facility in Bensalem,PA U.S. by calling 215-638-1645

or via email at taylan.yildirim@peigenesis.com